

## INFLUENCE AND PERSUASION AT WORK TRAINING

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Influence and  
Persuasion  
at Work



**COURSE LENGTH: 0.5 DAYS**

Successful influence and persuasion skills achieve positive results. These skills are not only applied in marketing and sales scenarios, but in all aspects of your life at work and home.

In order to influence the thoughts and behaviors of others, and persuade them to your way of thinking, you should know how to communicate self-confidently and with specific purpose.

This Influence and Persuasion at Work training course can be delivered at your premises anywhere in Singapore by one of our expert local or international trainers.

Contact us today for a group quote.

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## INFLUENCE AND PERSUASION AT WORK TRAINING COURSE OUTLINE

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### FOREWORD

Having the ability to influence and persuade others are important skills to possess especially in the workplace. The PD Training Influence and Persuasion at Work training course teaches you how to communicate effectively, the basics of neuro-linguistics, how to present using the 5 S's and much more. During this Influence and Persuasion at Work Training Course, participants develop understanding and skills in making decisions by applying storytelling techniques, planning, using effective persuasion techniques, creating a persuasive presentation, understanding the nuances of persuasion, and more.

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### OUTCOMES

This short and comprehensive course is the fastest way to develop deep understanding and skills in influence and persuasion.

**After completing this course, participants will have learned to:**

- Make decisions about using persuasion versus manipulation
  - Apply the concepts of pushing and pulling when influencing others
  - Understand persuasion
  - Prepare to persuade
  - Describe different techniques for getting persuasive conversations and presentations underway
  - Make a persuasive presentation by using the 5 S's
  - Apply storytelling techniques to extend influence
  - Leverage concepts of neuro linguistic programming in everyday influence and persuasion
  - Get off on the right foot
  - Use various presentation strategies
  - Use neuro linguistic programming (NLP) techniques
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### MODULES

#### Lesson 1: Course Overview

- Welcome & Introduction
- Workshop Objectives
- The Difference Between Persuasion, Influence, & Manipulation

#### Lesson 2: Preparing to Persuade

- Pushing Versus Pulling
- Communicating with Confidence
- Planning The Conversation
- Suspending Their Frame of Reference

#### Lesson 3: Getting Off on the Right Foot

- Building Rapport
- Matching
- Mirroring
- Pacing

#### Lesson 4: Presentation Strategies

- Building a Persuasive Presentation
- Use Storytelling To Persuade
- Intro to Neuro Linguistic Programming

- Leading

### Lesson 5: Skill Building

- Practice Speaking Persuasively
- Practice Storytelling

### Lesson 6: Workshop Wrap Up

- Workshop Review
- Action Plan

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)