

BUSINESS ETHICS TRAINING

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COURSE LENGTH: 1.0 DAYS

Defining the policy for an organization's ethics is an essential part of setting the standards of behavior for the both the organization as well as it's employees.

This Business Ethics training course, delivered in Singapore by PD Training, will help you in defining the business environment ethics, reporting unethical conditions, understanding the serious effect of unethical behavior and differentiating ethics in the workplace from personal morality. Participants in this course will have a better understanding of the significance of acting ethically in the workplace and creating a positive outcome for the organization.

This Business Ethics training course can be delivered at your premises anywhere in Singapore by one of our expert local or international trainers.

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BUSINESS ETHICS TRAINING COURSE OUTLINE

FOREWORD

In order for an organization in Singapore to observe standard behavior, and uphold high ethical standards, employees should be provided with an ethics policy. It is very important to teach your staff the different distinctions of professional ethics as this is very helpful in creating a productive and harmonious workplace.

Every day key decisions are made about how resources are used and consumed in the enterprise. The ethical imperative is to ensure that resources are used in the most appropriate way within the context of the organisation and the broader context of the organisation in the community.

Ethics should maintain a positive effect on the employees surroundings, creating an atmosphere of decision making that fosters help and not harm. This course will pose a series of questions that will form the basis of a practical ethical framework.

OUTCOMES

In this course participants will:

- ▶ Understand what 'business ethics' is
 - ▶ Learn how to make ethical decisions
 - ▶ Receive practical tools to implement ethics in the workplace
 - ▶ Understand employee rights to enable and create privacy, harassment & technology policies
 - ▶ Understand your business & social responsibilities
 - ▶ Learn how to balance personal and organizational ethics
 - ▶ Learn when to "blow the whistle"
 - ▶ Be able to identify unethical behaviours
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MODULES

Lesson 1: Getting Started

- ▶ Workshop Objectives
- ▶ Action Plans and Evaluation Forms
- ▶ Module Two: What is Ethics?
- ▶ What Is Business Ethics?
- ▶ 10 Benefits of Managing Ethics
- ▶ Case Study

Lesson 2: Implementing Ethics in the Workplace

- ▶ Benefits
- ▶ Guidelines for Managing Ethics in the Workplace
- ▶ Roles and Responsibilities

Lesson 3: Employer/Employee Rights

- ▶ Privacy Policies
- ▶ Harassment Issues
- ▶ Technology

Lesson 4: Business & Social Responsibilities

- ▶ Identifying Types of Responsibilities
- ▶ Case Study
- ▶ Handling Conflicting Social and Business Responsibilities
- ▶ Case Study

Lesson 5: Ethical Decisions

- ▶ The Basics
- ▶ Balancing Personal and Organisational Ethics
- ▶ Common Dilemmas
- ▶ Making Ethical Decisions
- ▶ Overcoming Obstacles

Lesson 6: Whistle Blowing

- ▶ Criteria and Risk
- ▶ The Process
- ▶ When You Should “Blow the Whistle”

Lesson 7: Managerial Ethics

- ▶ Ethical Management
- ▶ Identifying the Characteristics
- ▶ Ensuring Ethical Behavior

Lesson 8: Unethical Behavior

- ▶ Recognize & Identify
- ▶ Preventing
- ▶ Addressing
- ▶ Interventions

Lesson 9: Ethics in Business (I)

- ▶ Organization Basics
- ▶ Addressing the Needs
- ▶ Ethical Principles

Lesson 10: Ethics in Business (II)

- ▶ Ethical Safeguards
- ▶ Developing a Code of Ethics
- ▶ Performing an Internal Ethics Audit
- ▶ Upholding the Ethics Program

WEB LINKS

- ▶ [View this course online](#)
- ▶ [In-house Training Instant Quote](#)