

## BUILDING CREATIVITY AND PROBLEM SOLVING 1-HOUR ONLINE CLASS WITH A MASTER TRAINER

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**COURSE LENGTH: 0.1 DAYS**

This live online workshop teaches techniques to develop creative and innovative to come up with fresh solutions to challenges.

This is an instructor-led class that you can attend from home or your office.

The virtual classroom uses an advanced version of Zoom called 'Zoom for Webinars' that includes enhanced collaboration features such as One-click content sharing, real-time co-annotation (people can work together in activity files), and digital whiteboarding, and we use tools such as live polls, private group chats and participants can 'raise their hand' so you *virtually* have the same collaborative classroom based learning experience.

These courses are facilitated in English and are open to people from different industries across Australia, New Zealand, Singapore, Malaysia and Hong Kong - this is a short but powerful learning experience that gives you global collaboration opportunities.

**\*\*Please note, these classes run to a very tight schedule, please follow the invitation and join the class 10-minutes prior to commencement so you are ready to participate and don't miss a minute!**

**Be ready** - check your device is ready to go by using this test link.

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## **BUILDING CREATIVITY AND PROBLEM SOLVING 1-HOUR ONLINE CLASS WITH A MASTER TRAINER COURSE OUTLINE**

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### **FOREWORD**

#### **Developing Creative Problem Solving Techniques**

In this 1-hour, workshop-style activity based class, people are actively engaged in learning strategies to keep a curious and open mind, while using best practice strategies to approach problems with methodologies that increase collaboration and find outcomes.

This Creative Problem-solving course is designed to provide you with the most targeted, effective and convenient learning experience by letting you join a short, sharp and collaborative session facilitated online with a master trainer and other participants from Oceania.

In this session you will:

- Learn how to cultivate your own curious mindset to approach problems by exploring options, not only seeing blockers
- Learn how to help others be curious
- Use problem solving tools such as the ladder of inference
- Learn from other people facing similar challenges

This course is in English and facilitated by an Australian expert trainer with over 10 years experience.

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### **OUTCOMES**

**This course will provide practical skills and techniques to help people improve their workplace performance in the following areas:**

- Use the ABCDE Models to Re-approach Situations Through a Different Lens
  - Cultivating a Curious Approach to Situations and Problems
  - Using the Ladder of Inference
  - Develop an Action Orientation
  - Improve Innovation and Creativity
  - And collaborate with peers facing similar challenges
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### **MODULES**

#### **Lesson 1: Creativity and Problem Solving**

- Creativity and recognition there are opportunities
- Helping others establish an outcome orientation
- Cultivate a Curious Mind

#### **Lesson 2: Action Planning**

- I have learned the techniques what is my first opportunity to implement
- Who else will I involve?
- Is there quick wins or major priorities to consider

- Problem Solving and the Ladder of Inference
- Reflection

### Lesson 3: International Collaboration

Up to 20 minutes Facilitator led collaboration

- With enrolments open from Australia, New Zealand, Singapore, Malaysia and Hong Kong
- Participants benefit from sharing and collaboration from people with similar challenges from across the region
- Share, discuss and learn from like minded people
- Wrap up and close

### Lesson 4: Next steps

This course works perfectly with Growth Mindset to cultivate a curious outcome oriented mindset together with the practical tools learnt in this class.

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)